



## Corporate Quality Management Policy Statement

Regional and Northern Maintenance Services Pty Ltd (**RANms**) is a Darwin based company that specialises in providing tailored maintenance, engineering supplies and management services for the Defence, Resource and Infrastructure industries in Northern Australia.

The nature of the business and activities of its customers places particular emphasis on capability and conformance. **RANms** intends to be its client vendor of choice.

**RANms** is committed to achieving the highest standards of management with particular emphasis being placed on provision of service and the needs of the customer. The resources required to achieve the objectives of this Policy will be provided.

A policy has therefore been adopted to provide customers and related stakeholders with services that consistently meet their needs and exceed their expectations.

To support this commitment, a programme of Quality Management has been developed and implemented as a strategic approach to improve operations and eliminate deficiencies. This is designed to incorporate all the requirements of quality management standard AS/NZS ISO9001:2000 and integrate these into daily operations.

The processes and responsibilities comprising the management system are outlined in the Quality Manual and its related operating procedures.

**RANms** also operates systems to support OHS and Environmental management policies. Wherever possible, the integration of common management system requirements is adopted to improve business efficiency and management control.

A high priority is placed on the need to continually improve all levels of operation. This approach is supported by establishing objectives that promote incorporation of this Policy through all **RANms** operating divisions.

To ensure the management systems remain relevant to the operation and needs of **RANms**, and are understood, the Policy and programme are periodically internally/externally' audited, reviewed and appropriately modified to promote continual improvement.

Compliance with this Policy, its associated objectives and procedures is mandatory and binding upon all **RANms** divisions and employees. Quality, including safety, is the responsibility of all, directly or indirectly, involved.

Everyone has an important role within quality management and it is only by working together that quality objectives are achievable. The policy goals set by **RANms** can only be achieved through the support of suppliers, employees and customers. Cooperation and good relationships are essential and **RANms** develops and protects these.

This Policy is communicated through inductions and periodic training to promote responsibility and awareness throughout **RANms**. Operational control and reporting of the quality management system has been assigned to the **RANms** QHSE Manager on behalf of the Board of Directors.

A handwritten signature in black ink, appearing to read 'Paul Mahoney', is written over a horizontal line.

Paul Mahoney  
Chief Executive Officer  
Regional and Northern Maintenance Services Pty Ltd

A handwritten date '16/11/07' is written in black ink over a horizontal line.

Date